To register your warranty or make a warranty claim, scan this QR code:

cleaning collection

Instructions for use and warranty details

40 YEARS 1984-2024

Cordless Stick Vacuum Cleaner

Model No: CSV3865

kleenmaid

Dear Customer,

Thank you for joining our 40th anniversary celebration by choosing Kleenmaid.

Your new appliance has been designed and meticulously tested to ensure that it meets all your culinary requirements, and has been carefully manufactured using top quality materials to give you years of reliable performance.

For best results, carefully read the instructions on how your new appliance is to be installed. Correct installation will avoid delays and unnecessary service call costs.

Once installation is complete, please read this instruction manual carefully and get to know the controls and the features of your new Kleenmaid appliance. These simple instructions will enable you to achieve excellent results from the very first time you use it.

Again, congratulations and thank you for choosing The Best You Can Own.

KLEENMAID

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IMPORTANT SAFETY INSTRUCTIONS

Please read the entire manual before first use. The latest version of this manual is available on our website. (See back cover for details.)

· If the supply cord is damaged, It must be replaced by the manufacturer, its service agent or qualified persons in order to avoid a hazard.

· This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

· Cleaning and user maintenance shall not be made by children without supervision.

· Children should not play with the appliance.

· The appliance is only to be used with the power supply unit provided with the appliance.

· The appliance must only be supplied at extra low voltage corresponding to the marking on the appliance.

· If the batteries are damaged, they must be replaced by the manufacturer, its service agent or qualified persons in order to avoid a hazard.

· The plug must be removed from the socket-outlet before cleaning or maintaining the appliance.

· Please keep the vacuum cleaner in a laid down position when storing as the vacuum cleaner can't stand by itself, OR put it in the wall mounting bracket after use.

· When you pause using the vacuum cleaner, please put it in the wall mounting bracket or leave it in a laid down position.

· Before charging, read the instructions.

· For indoor use only - do not expose to rain.

· NOTE: The Mop function is for damp mopping only. Do not attempt to suck up dirty water or liquid spills as this may damage the appliance.

· WARNING: Explosive gases. Prevent flames and sparks. Provide adequate ventilation during charging.

· Disconnect the power supply before making or breaking the connections to the battery.

· Beware of the risk of hair and loose clothing being caught in the appliance.

· This appliance is for domestic use only. Domestic use means use of the product for personal, domestic or household purposes.

IMPORTANT SAFETY INSTRUCTIONS

· The charger must not be used if the enclosure is damaged due to electric shock hazard.

· Damaged batteries must be replaced with new batteries of the same type provided by the manufacturer.

· The battery charger is designed for charging the rechargeable battery provided by manufacturer.

· Do not use any other charger to recharge the battery provided by manufacturer and do not try to recharge other types of battery with this charger.

· Do not try to charge non-rechargeable batteries with this charger.

· Before charging, check whether the voltage specified on the marking label corresponds to the mains voltage.

· During charging, the appliance must be placed in a well-ventilated area.

· Keep the charger away from all sources of heat.

· Do not insert any item through the ventilation slots on the charger.

· Do not expose the charger to rain, snow or any environment with high humidity.

· Do not immerse the appliance or charger in water.

· When separating the charger from the socket, pull the body of the plug rather than the supply cord to avoid electrical hazard.

· Do not continue to use the appliance after it has been dropped, impacted by a heavy object, or damaged by other means . If such damage occurs, have the charger inspected/repaired by a qualified technician.

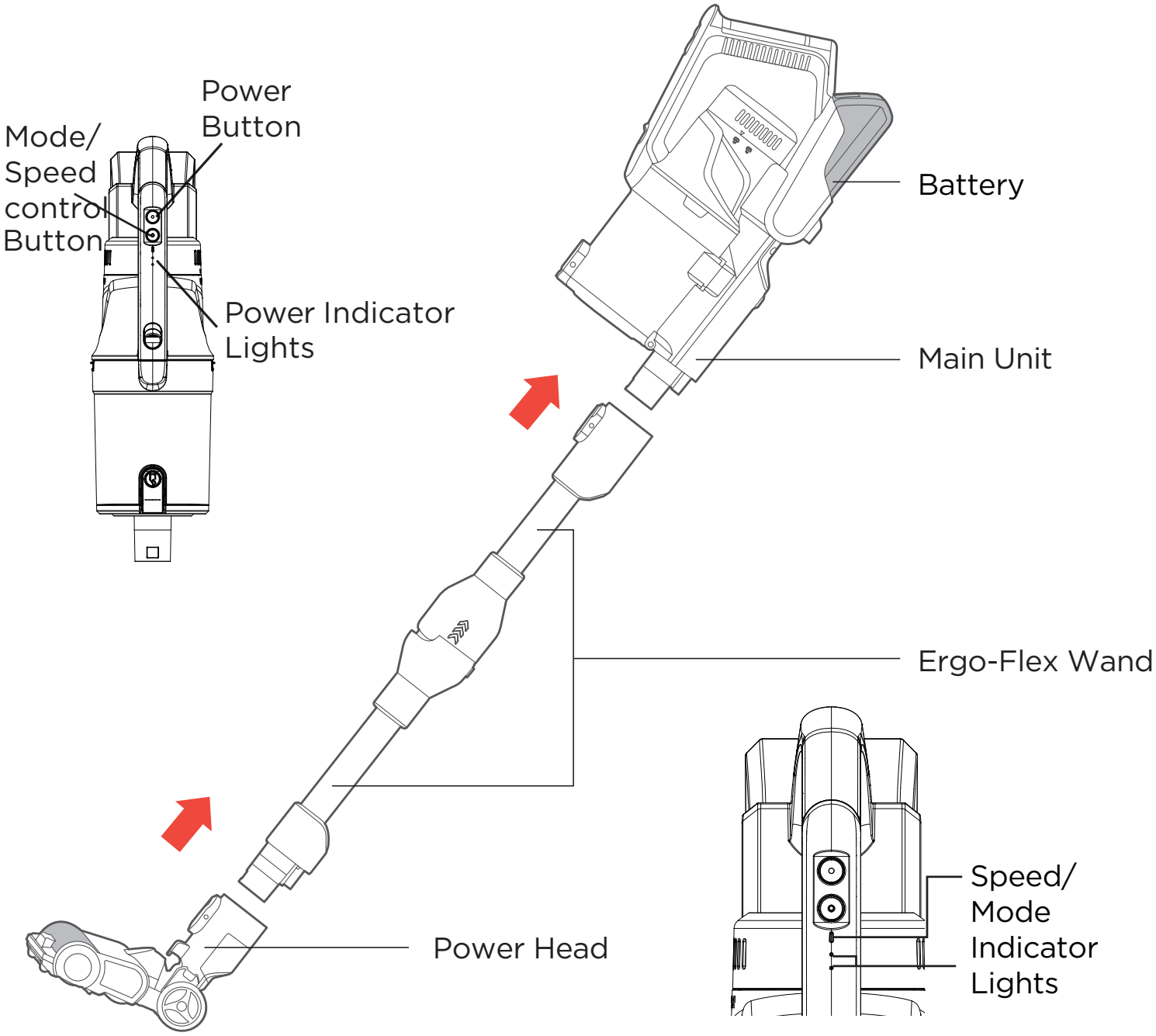
· Do not disassemble the battery charger by yourself to avoid fire hazard or electric shock.

· Please remove the plug from the socket before cleaning or maintaining the charger.

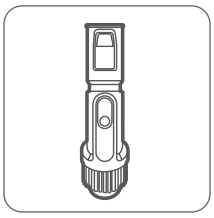
· Consumers should not put battery or electrical products in their recycling or waste bins. Rechargeable batteries and lithium-ion batteries are hazardous and may start a fire in garbage trucks or recycling facilities. For more information about safely disposing of a lithium-ion battery, including taping the terminals, visit: https://recyclingnearyou.com.au/batteries

COMPONENTS AND ASSEMBLY

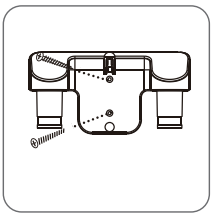
Note: Attach the accessories to the Ergo-Flex Wand to clean high places.



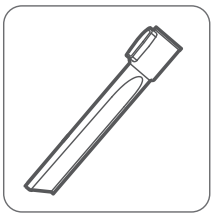
ACCESSORIES



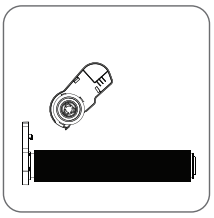
2 in 1 Sofa Brush



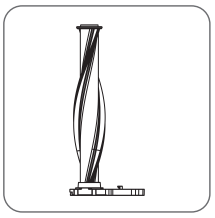
Wall Mount Bracket



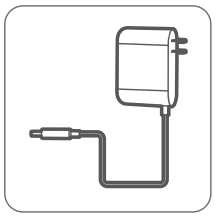
Crevice Tool



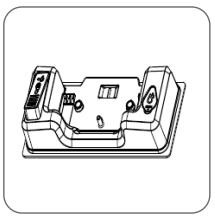
Roller Brush - hard floor



Roller Brush - carpet



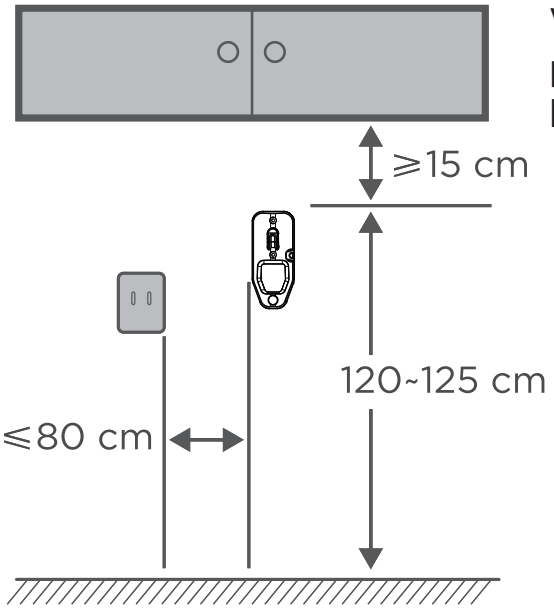
Power Supply



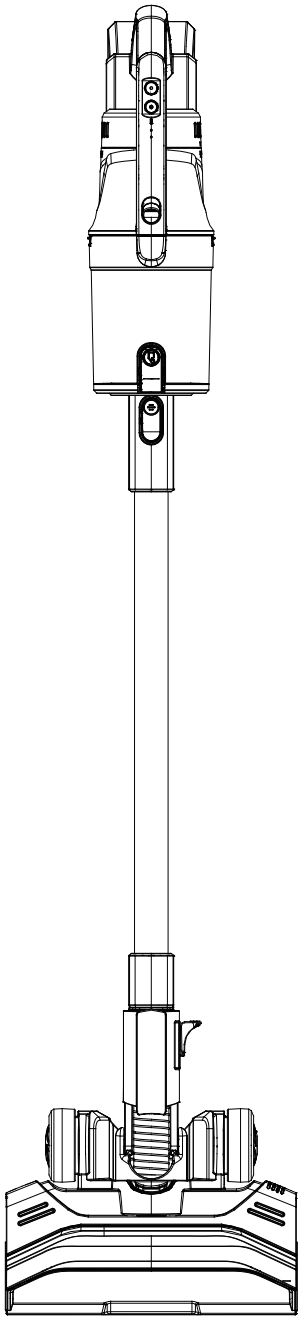
Wet Mop Attachment

WALL MOUNT BRACKET INSTALLATION

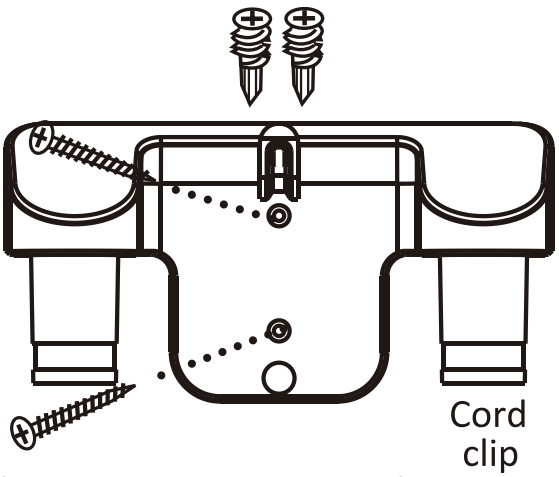
1. Choose the wall mount bracket location, taking note of any possible hazards or obstructions eg wiring or cupboards (see following diagrams for location guidance). No part of the vacuum cleaner should touch the floor when fitted into the bracket.
2. Fix the wall mount bracket in the chosen location, ensuring that it is horizontal, using a method and fixings suitable for the type of wall construction, and allowing for the location of studs behind drywall/ gyprock surfaces.



When not using the vacuum cleaner, please store it in the wall mount bracket.

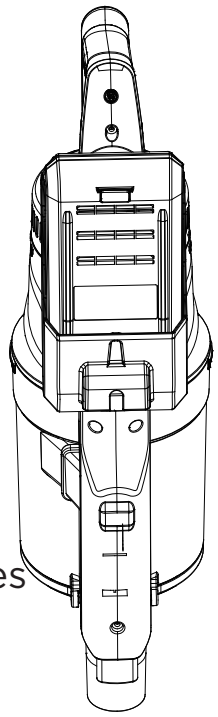


Drywall anchors



• Choose location near power outlet.
Locate point high enough on wall to allow wand and motorized floor nozzle to hang freely.
• Place mount against wall and use pencil to mark drill holes.
• Drill holes (with 1/4” bit) and insert drywall anchors. Insert screws through holes on mount and tighten until firmly attached.

OPERATION



Battery charging

1. Put the body of the appliance on to a horizontal surface or place the vacuum cleaner in its wall mount bracket and ensure it is stable.
2. Connect the adaptor to the socket located under the handle of the main unit and plug the adaptor into the wall socket. Whilst charging, the power indicator will flash continuously. The power indicator will turn off 1 minute after the appliance is fully charged.
3. Charging time: 4-5 hours

Operating time (Approx.): Max speed mode 10 minutes
Normal speed mode 20 minutes
Low speed mode 40 minutes

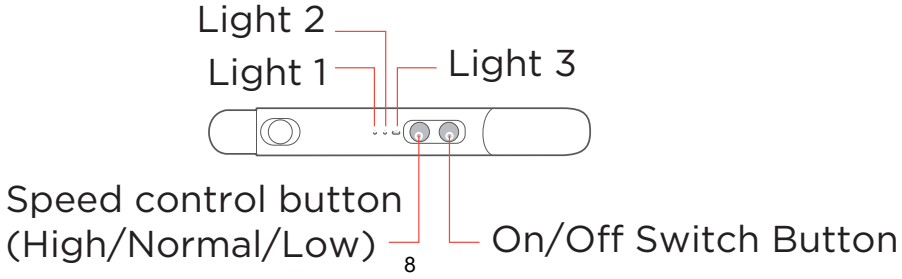
NOTE:

1. The battery is not charged when leaving the factory, so please fully charge the battery before use.
2. Do not charge the battery at temperatures under 5°C or above 40°C.
3. During operation, the battery power indicator flashes when the battery power runs low.
4. When battery life is reduced or charging time is prolonged, the battery should be replaced. Do not attempt to disassemble and re-assemble the battery yourself. WARNING: Risk of serious injury.
5. To purchase replacement batteries, see page 15.

Operating instructions

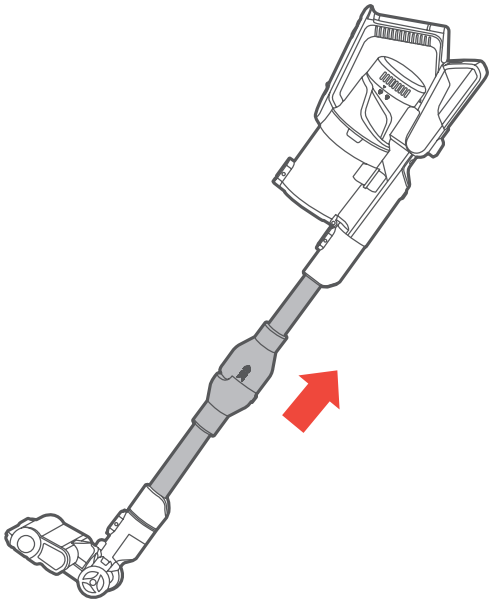
NOTE: DO NOT OPERATE this vacuum cleaner unless all filters and relevant parts have been installed on the main unit. Otherwise there is a risk of damage, which is not covered by warranty.

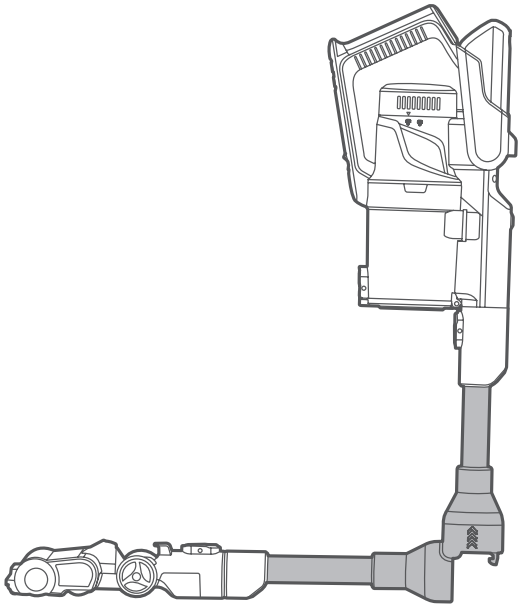
1. Press the ”Power button” to start.
2. Press the “Power button” again to stop.
3. Vacuum cleaner defaults to normal speed setting when powered on with a fully charged battery. Press the ‘Speed control button’ once for High Speed - Light 1 and 2 are on and Light 3 is blue. Press the ‘Speed Control button’ again for Low Speed - Light 1 and 2 are on and Light 3 is off.
4. Energy indication during operation (discharge): When Lights 1 and 2 are on, the battery power is sufficient. When Light 1 flashes or Light 2 goes off, the battery is low. The unit will soon need recharging.



Using the Ergo-Flex Wand

Pull upwards on the upper sleeve of the Ergo-Flex Wand then lower the main unit, allowing the flexible wand to bend and fit underneath furniture.





Using the Wet Mop

1. To mop while vacuuming, place the power head into the water tank fitting and press lightly - you will hear a click (See Fig. 1 on page 10).
2. Before use, loosen the water tank cap and fill the tank with distilled water (see Fig. 2 on page 10). Observe the maximum water level indicated by the MAX line on the side of the water tank (see Fig. 2 on page 10).
3. To mop, moisten the cleaning cloth by repeatedly pressing the water pump on the water tank. Moistening the cloth before use will ensure more efficient cleaning.
4. Empty the water tank after mopping.

CAUTION! Use only distilled water to fill the water tank!
Always switch off the appliance before filling the water tank with distilled water, emptying the water tank or replacing the cleaning cloth.

NOTE: The Mop function is for damp mopping only. Do not attempt to suck up dirty water or liquid spills as this may damage the appliance.

Removing and cleaning the Microfibre Cloth

1. Use the power button to switch off the appliance.
2. Remove the water tank from the power head and then remove the microfibre cloth.
3. Wash the cloth in the washing machine at a maximum of 40°C and use a mild detergent. Important: Never use bleach or fabric softener to wash the cloth.

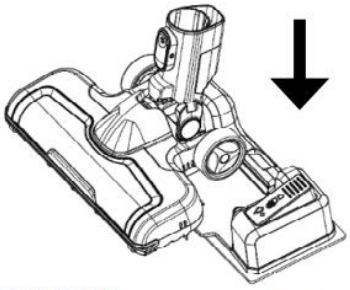


Fig. 1

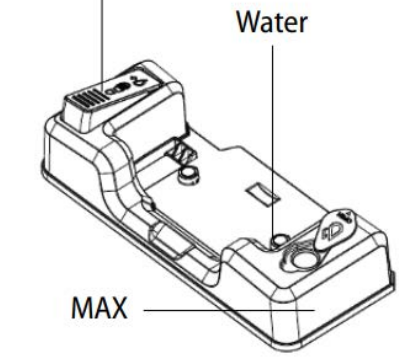
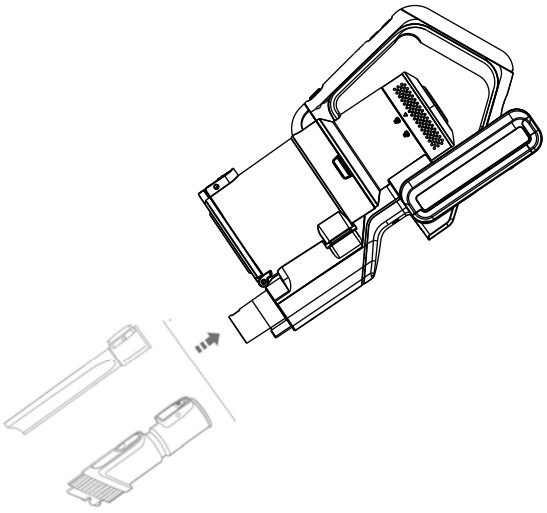


Fig. 2

Mop/water tank

Using as a hand held vacuum



Do not use the Ergo-Flex wand or extension tube. Instead, fit the crevice nozzle or sofa brush directly onto the body of the vacuum cleaner. The power head can be fitted in a similar manner, but if using in this configuration ensure hands are kept away from the power head during operation due to a potential entrapment hazard.

MAINTENANCE

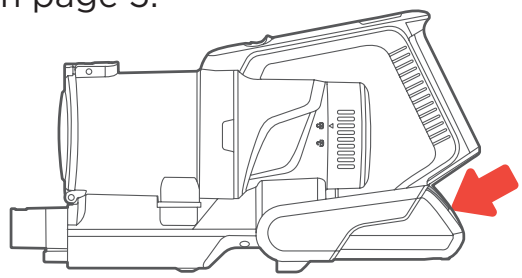
Your Kleenmaid appliance has been engineered and constructed to provide you with years of reliable service by way of its sophisticated components and quality finishes. In return, regular maintenance, in accordance with the following instructions, is required in order to allow it to continue serving you with its appearance and performance as well as it did on the day it was first installed. Please take some time carefully to review this maintenance guide, paying particular attention to periodic and pre-use maintenance activities.

Replaceable Battery

Note: Do not disassemble the battery charger to avoid fire hazard or electric shock. If the batteries are damaged, they must be replaced by the manufacturer, its service agent or qualified persons in order to avoid a hazard. See page 15 to order a replacement battery.

Warning: See safe battery disposal instructions on page 5.

Mounting and dismounting of battery pack

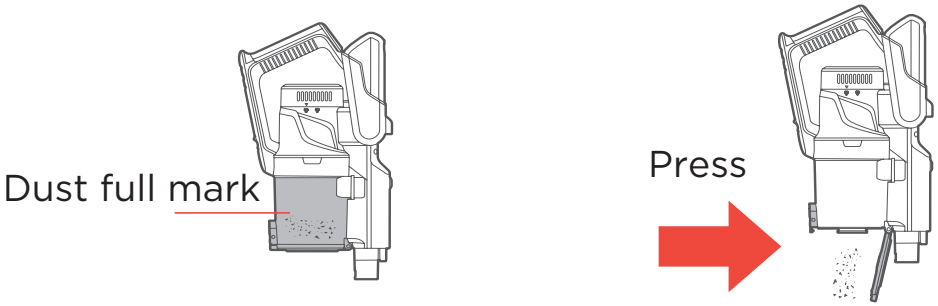


1. Press the battery pack release button.
2. Pull the battery pack out.
3. Replace the battery pack in reverse order.

Disassembly and cleaning of the Dust Canister

Note: To avoid air path blockage please remove large waste particles (such as paper, cloth etc.) as soon as possible.

1. To ensure efficient suction, make sure you empty the Dust Canister regularly, particularly when the dust container reaches the dust full line marked on the container or when the suction power is reduced. Remove the Main Unit as shown, and then press the lock on the base of the Dust Canister. Tip all of the dust out then close the cover.



2. After the vacuum is laid flat as shown in the figure, slide the Dust Canister release button up and remove the canister.

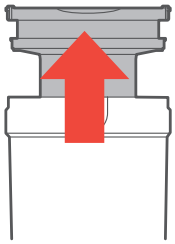
Disassembly and cleaning of the Filter

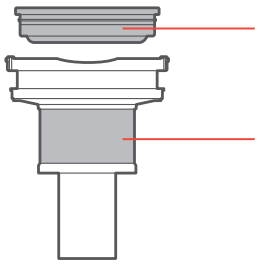
Note:

The parts in the Dust Canister are hand washable. Make sure that every part is completely dry after cleaning and before reassembly.

Removal of the filter from the Dust Canister

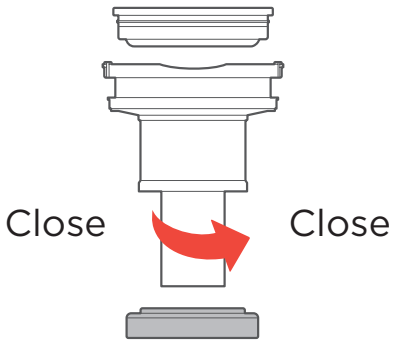
1. Remove the Dust Canister assembly from the vacuum and rest it vertically.
2. Take the Washable Fibre Filter Sponge and Filter Assembly in turn out of the Dust Canister. Wash sponge in clean water, squeeze out excess water and allow to air dry before reassembly.





Disassembly and cleaning of the Dust Cyclone

After taking out the Filter Assembly, remove the Dust Cyclone by rotation as shown in the figure below, clean it, dry it thoroughly, and then mount it back according to the disassembly procedure.



Cleaning and maintenance of the Power Head and Brush

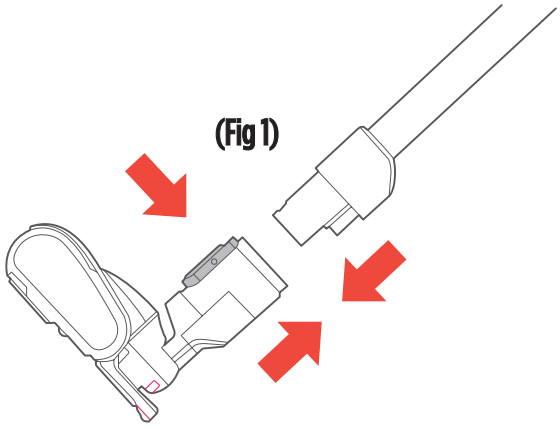
NOTE:

Clean the roller brush and wheels regularly, removing dust and entangled hair etc., to maintain effective operation of the power head. Always stop the vacuum and clean the brush if it stops rotating whilst in use.

Ensure the brush assembly is switched off and not attached to the Ergo-Flex wand when providing maintenance or cleaning.

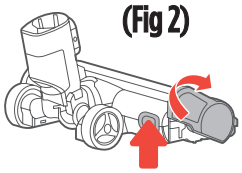
1. Push button and detach the power head from the Ergo-Flex Wand (see Fig 1 below).

(Fig 1)



2. Press on release button then turn clockwise and withdraw the locking plate of the roller brush on the right of the power head (see Fig 2 below). Take out the roller brush and clean (see Fig 3 below). After cleaning it completely reassemble the components, following the same steps in reverse.

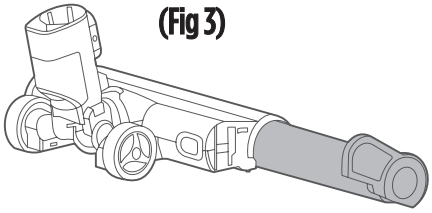
(Fig 2)



Press

Release the locking plate of the roller brush

(Fig 3)



Draw out the roller brush assembly

Note: Do not wash the brush or immerse it in any liquid. Carefully use scissors or a knife to remove any hair or threads tangled in the brush or wheels.

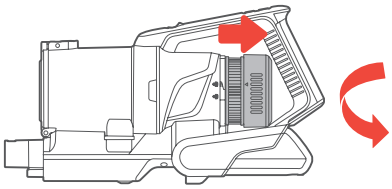
Note:

1. To avoid blocking the air duct, before vacuuming each area remove large pieces of garbage, such as large pieces of paper and packaging film, from the area.
2. Do not attempt to vacuum particles such as cement, plaster and compressed paper in order to prevent the filter from being clogged and the motor being damaged.
3. Do not use or store batteries under 5°C or above 40°C.
4. When discarding the product, please remove the battery and dispose of it carefully in accordance with any prevailing waste management regulations.

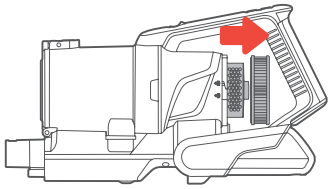
Cleaning the HEPA filter

Note:

1. Please pay attention to sharp objects such as glass to prevent injury.
2. All parts must be completely dried before they can be mounted and used, otherwise damage or poor performance may occur.
3. Do not puncture, crush or exert excessive pressure on the HEPA filter.
4. When assembling, please make sure that the HEPA filter is mounted in place.
5. Do not continue to use the HEPA filter when it is damaged or insufficiently cleaned and maintained, otherwise damage or injury may occur.



1. After the machine is laid flat as shown in the figure, hold the machine with one hand, rotate the HEPA Filter cover with the other hand counterclockwise. The filter cover has an alignment arrow which will move from the locked position mark on the main unit body to the unlocked position mark as it is turned counterclockwise. Pull the filter cover off horizontally.



2.Remove the HEPA filter horizontally to the right. The HEPA filter can be washed gently with water, but not rubbed or pressed forcefully. Allow the filter to dry fully, then replace it according to the above disassembly steps. When replacing the cover line up the arrow on the cover with the unlock position mark on the main unit body, and turn gently clockwise until the arrow aligns with the locked position mark and the cover clicks into place.

Note:

Filter Replacement: If either filter is damaged or needs replacement they may be purchased separately from Kleenmaid (see page 15).

CSV3865 Replacement Parts

May be ordered to use if vacuum cleaner components/parts are worn or damaged.

CSV3865PS	Power supply to charge CSV3865
CSV3865BA	28.8V Li-Ion Battery (Battery model: BP28825A)
CSV3865WM	Wet mop attachment (includes 1 x microfibre cloth)
CSV3865MP	Microfibre pad for wet mop attachment
CSV3865CT	Crevice tool attachment
CSV3865SB	Sofa brush attachment
CSV3865FF	Rinseable fibre filter
CSV3865HF	Pleated HEPA filter
CSV3865RH	Roller brush for hard floors
CSV3865RC	Roller brush for carpeted floors
CSV3865PH	Power Head
CSV3865WB	Wall Mounting Bracket
CSV3865WD	Ergo-Flex Wand
CSV3865DC	Dust Canister
CSV3865FC	HEPA Filter Cover

CSV3865 Aftermarket Accessories

These optional accessories are available to order in addition to those originally supplied.

CSV3865EH	Flexible extension hose (1m)
CSV3865PT	Pet grooming tool
CSV3865CC	Battery charging cradle for charging CSV3865BA (requires CSV3865PS power supply)
CSV3865PS	Power supply to charge CSV3865 Cordless Stick Vacuum

To order any of the above components from Kleenmaid: Email sales@kleenmaid.com.au or phone (02) 9310 1207 during business hours.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Three indicator lights flash	Power brush entangled/ jammed during operation. Used when ambient temperature too high or too low	Clean Power brush Please use in a proper environment
Power brush does not rotate	Large trash rolled into head (packaging film, etc.) Roller brush entangled with hair, thread etc.	Remove trash Remove hairs wrapped around roller brush
Running time becomes shorter	Battery aging Used when ambient temperature too high or too low. Battery not fully charged Clogged HEPA and/or fibre filters	Replace the battery - see p15 Use in a proper environment Charge the vacuum cleaner Clean & dry both filters - see pages 12 & 14
Suction loss	Excessive dust in Dust Canister Dust Canister cotton filter clogged or Floor brush or accessory suction inlets clogged Not fully dried after washing Clogged HEPA and/or fibre filters	Empty Dust Canister regularly Clean cotton filter and remove blockage and large pieces of trash Dry the washed parts fully before use Clean & dry both filters - see pages 12 & 14
Does not charge	Charger not plugged in Too low or too high ambient temperature when charging	Check if charger plugged in Charge the vacuum cleaner in an environment with temperature 5°C-40°C
Battery leakage	Battery not used for a long time	Replace the battery - see page 15

If the appliance fails to operate correctly during the warranty period please visit our website to request a warranty service (see back cover of this manual for details). When booking a service please provide your Model No.: CSV3865 and the individual Serial Number of your appliance which is found on the rating plate.

Technical Specifications

Kleenmaid Model:	CSV3865
Motor Power (W):	350W BLDC
Battery Voltage(V) :	28.8V
Battery capacity(mAh)	2000 (Li-Ion)
Suction Power (kPa):	22
Running time (min, 3 speeds):	Max speed Mode 10 mins Normal speed mode 20 mins Low speed mode 40 mins
Charging time (H):	4 - 5hrs (manual plug-in charging only, on passive wall bracket)
Noise (dBA):	73 - 82 depending on speed
Product weight (Kg)	2.85

KLEENMAID WARRANTY

TERMS AND CONDITIONS

1. Compass Capital Services Pty Ltd ABN 96 138 214 525 trading as Kleenmaid will provide parts and labour to you the customer as set out herein.
2. Kleenmaid may engage a Service Agent to provide service under this warranty.
3. Kleenmaid's Products come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.
4. The benefits given to you under this Kleenmaid Warranty are in addition to other rights and remedies to which you may be entitled under the Australian Consumer Law in relation to the Product to which this Kleenmaid Warranty relates. Subject to the conditions below, the Product is warranted by Kleenmaid and/or its agents to be free from defects in materials and workmanship for the Warranty Period for normal Domestic Use.
5. Product Identification: -
    a. Kleenmaid reserves the right to reject claims for any services or work where you cannot produce for verification the serial number and a proof of purchase for the Product (including but not limited to the original invoice).
    b. this Kleenmaid Warranty will be voided if the serial number for the Product cannot be verified. This is not intended to exclude, restrict or modify any right or remedy to which you may otherwise be entitled under the consumer guarantee provisions of the Australian Consumer Law.
    c. in the event that a request for repair is made against this Kleenmaid Warranty where the serial number for the Product cannot be verified or you cannot produce for verification a proof of purchase for the Product (including but not limited to the original invoice), the repairer will not carry out any repairs on the Product and you will be charged a service call-out fee.
6. What is covered by this Kleenmaid Warranty: -
    a. the Product is covered for faulty workmanship or parts that have failed under normal Domestic Use.
    b. Kleenmaid and/or its agents will determine by objective testing if there are any defects in the Product and/or faulty workmanship.
    c. this Kleenmaid Warranty is only applicable if repairs on Products are carried out within Mainland Australia.
    d. this Kleenmaid Warranty: -
        i. covers a Product purchased as new, manufactured for use in Mainland Australia;
        ii. commences from the date of delivery of the Product;
        iii. provides for the labour and replacement parts necessary to maintain the Product in good operating condition as specified in this Kleenmaid Warranty, however, if repair is needed because of Product failure during normal Domestic Use, Kleenmaid has the option to repair or replace the defective Product or part of the Product with a product or part of like kind and quality. A replacement part may be new or reconditioned of like kind and quality and may cost less than the original Product purchased and no charges or refunds will be made based on the replacement product or part cost difference; and
        iv. is only applicable when the Product is used and operated in accordance with the Manufacturer's instructions.
7. What is not Covered by this Kleenmaid Warranty (excluded):-
    a. any damage or failure to or of the Product or part of the Product:
        i. due to the Product being inadequately serviced to manufacturer's recommendations;
        ii. resulting from environmental conditions including and not limited to dirt, dust, rodents, insects, rust, corrosion, salt built-up, of or in any part of the Product;
        iii. resulting from excessive use but fair wear and tear is excepted;
        iv. resulting from installation by an unqualified or uncertified tradesperson;
        v. resulting from poor or incorrect installation including and not limited to positioning and externally fitted equipment such as plumbing and drainage, cabling, antennae or due to incompatibility of connected equipment;
        vi. caused by overheating as a result of sitting or positioning of the Product, where there is no provision for adequate ventilation or adequate protection from excessive dust;
        vii. if the Product has been dismantled, repaired or serviced by any person other than someone authorised by Kleenmaid or its agents or representatives;
        viii. caused by power surges or spikes, including but not limited to, mains power and telecommunications connections, or to other unspecified sources, incorrect power current, voltage fluctuation, amperage fluctuation, rust or corrosion;
        ix. caused by the water supply to the Product not being compatible with the input requirements as specified in the installation instructions including but not limited to, insufficient or excessive water pressure or non-potable water supply;
        x. if the Product is dropped, collision of the Product with another object, use for which the Product is not designed, damage to the Product caused by your own negligence, accidental or deliberate misuse of the Product by you, theft, abuse, vandalism, flood, fire, earthquake, electrical storms or any other act of God or any war related events; or
        xi. due to the introduction of abnormal heat loads to the Product;
    b. costs of attendance and testing where no fault or defect covered by the terms of this Kleenmaid Warranty is identified in the Product;
    c. initial setup and installation of the Product;
    d. cost of uninstalling or re-installing the Product if it has been connected to its power supply via fixed mains wiring and not via the supplied plug and cord assembly (where applicable);
    e. normal maintenance costs and costs incurred through the installation of items listed as requiring periodic replacement;
    f. Products with removed or altered serial numbers;
    g. broken or cracked glass other than transport damage to the initial point of delivery;
    h. consumables such as but not limited to bulbs/globes, seals, filters, batteries and remote controls;
    i. removal and reinstallation of an internal component not performed by an authorised Kleenmaid agent or representative or authorised service centre;
    j. cosmetic or structural items; or
    k. any failures due to interference from or with other products and/or sources.
8. This Kleenmaid Warranty ceases if: -
    a. the Product ceases to carry the original manufacturer's serial number or is sold at an auction;

b. the Product is rented; or
c. there is failure to pay monies owing on invoices as a result of non-warranty work being carried out at the request of the end user as per point 16 below.

9. Service under this warranty may be limited by the area in which you live. Service to remote and regional areas may incur additional travel costs which will be payable by you or you may be required to return the Product to an authorised service agent. You will be advised of this at the time you make a claim and Kleenmaid arranges to attend your premises.
10. Neither Kleenmaid nor its representatives provide loan equipment under the terms of this Kleenmaid Warranty.
11. Any unauthorised access to the internal hardware of the Product will void this Kleenmaid Warranty.
12. Repair Notice: Products presented for repair may be replaced by refurbished Products of the same type rather than being repaired. Refurbished parts may be used to repair the Products.
13. Replacement items are “like for like” and is not “new for old” and does not indicate in any way that a faulty Product will be replaced with a new part or unit. “Like for like” may either be a quality checked, refurbished or reconditioned unit of the same or later batch of model/size/specifications
14. The cost of making a claim under this Kleenmaid Warranty is not covered by Kleenmaid, including any costs of transportation or travel expenses between your home and your nearest authorised service agent.
15. Kleenmaid accepts no liability for items that are lost, damaged, or stolen as a result of freight, transport or storage. If you are required to transport the Product to an authorised service centre, you must ensure that it is securely packed and insured.
16. On Public Holidays or other periods when regular business and wholesale operations are temporarily ceased, repairer availability and warranty response times may extend beyond the standard response times due to the unavailability of repairers and parts.
17. For any repair performed on a Product under this Kleenmaid Warranty where no fault can be found, or the item is deemed by Kleenmaid or an authorised agent, to be not faulty under this Kleenmaid Warranty, or the repair or fault is not covered under this Kleenmaid Warranty, a ‘No Fault Found’ fee is payable by you. Kleenmaid will advise you of this cost and seek your agreement to pay such costs before commencing such repairs.
18. Any repairs or services required that are outside the terms and conditions of this Kleenmaid Warranty can be carried out at your request at your cost (including where the Product has not been installed or set up correctly). Kleenmaid will always advise you of this cost and seek your agreement to pay such costs before commencing such repairs. A credit card may be required prior to the commencement of such services.
19. Extra charges will be payable by the customer should the Product not be readily accessible without special equipment, such as but not limited to cranes and lifts or should the Product be installed in a position that service access is blocked and/or repair work is not possible without uninstalling the Product to gain access.
20. You, the customer, may be entitled to purchase an extended warranty in respect of the Product. Any extended warranty will not be issued by Kleenmaid but by a third party. Any extended warranty services will be provided directly by the third party as principal and not as agent for Kleenmaid, under their extended warranty terms and conditions and not under this Kleenmaid Warranty.
21. To make a claim under this Kleenmaid Warranty, please have your proof of purchase and the serial number of the Product ready and visit the website kleenmaidwarranty.com.au or call (02) 9310 1207 during business hours.
22. This Kleenmaid Warranty is given by:
    Name: Compass Capital Services Pty Ltd ABN 96 138 214 525 trading as Kleenmaid
    Business address: Level 2, Suite 3, 204 Botany Rd, Alexandria NSW Australia 2015
    Telephone: (02) 9310 1207
23. Definitions:
    a. **Australian Consumer Law** means the *Competition and Consumer Act 2010* (Cth).
    b. **Domestic Use** means use of the Product for personal, domestic or household purposes.
    c. **Kleenmaid** means Compass Capital Services Pty Ltd ABN 96 138 214 525 trading as Kleenmaid.
    d. **Mainland Australia** means the following States and Territories of Australia: New South Wales, Victoria, South Australia, Western Australia, Queensland, Tasmania, Northern Territory, Australian Capital Territory.
    e. **Product** means the appliance sold by Kleenmaid to you as evidenced by the original purchase invoice.
    f. **Service Agent** means any independent service agent engaged by Kleenmaid to carry out any repair or service under this warranty.
    g. **Warranty Period** means for domestic use of this appliance the period of 24 months, For non-domestic use 12 months or such alternative period as may be specified.

UPDATE NOTICE: This Kleenmaid Warranty is current as at 5 March 2025 but is subject to variation from time to time. For the latest version please see our website kleenmaid.com.au/warranty/ or phone us on (02) 9310 1207.

Other products available in the Kleenmaid range of appliances

- Washing machines
- Clothes dryers
- Dishwashers
- Ovens
- Cooktops
- Steam ovens
- Microwave ovens
- Built in espresso coffee machines
- Rangehoods
- Freestanding ovens
- Refrigerators & Freezers
- Beverage Serving Cabinets
- Water Dispensers
- Vacuum Cleaners

To register your warranty or make a warranty claim, scan this QR code:

Compass Capital Services Pty Limited
trading as Kleenmaid
ABN 96138214525

Level 2, 204 Botany Road Alexandria
NSW 2015

Register your Kleenmaid Appliances Warranty
www.kleenmaidwarranty.com.au

Request a Warranty Service
www.kleenmaidwarranty.com.au

E: warranty@kleenmaid.com.au

Please download the current User Manual for this appliance at www.kleenmaid.com.au