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kitchen collection

Instructions for use and warranty details



Integrated Upright
Freezer (Convertible)

Model No: CZ21911

 **kLEENmaid**

Dear Customer,

Thank you for joining our 40th anniversary celebration by choosing Kleenmaid.

Your new appliance has been designed and meticulously tested to ensure that it meets all your culinary requirements, and has been carefully manufactured using top quality materials to give you years of reliable performance.

For best results, carefully read the instructions on how your new appliance is to be installed. Correct installation will avoid delays and unnecessary service call costs.

Once installation is complete, please read this instruction manual carefully and get to know the controls and the features of your new Kleenmaid appliance. These simple instructions will enable you to achieve excellent results from the very first time you use it.

Again, congratulations and thank you for choosing The Best You Can Own.

KLEENMAID

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Before switching on the appliance for the first time read the following safety instructions.

- > This appliance is intended to be used in household and similar applications such as staff kitchen areas in shops, offices and other working environments; farm houses and by clients in hotels, motels and other residential type environments; bed and breakfast type environments; catering and similar non-retail applications.
- > This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

Explanation of symbols and words

	DANGER This symbol and word indicate that there are dangers to the life and health of persons due to extremely flammable gas.
	WARNING The symbol and word indicate a hazard with a medium level of risk which, if not avoided, may result in death or serious injury.
	CAUTION The symbol and word indicate a hazard with a low degree of risk which, if not avoided, may result in minor or moderate injury.
	ATTENTION The symbol and word indicate important information (e.g. damage to property), but not danger.

IMPORTANT: Pay particular attention to messages that contain the words **DANGER**, **WARNING** or **CAUTION**. These words are used to alert you to a potential hazard that can seriously injure you and others.

The instructions will tell you how to reduce the chance of injury and let you know what can happen if the instructions are not followed.

IMPORTANT: Before making preparations for or commencing installation, the installer should refer to the current online version of the User Manual, which is available on the Kleenmaid website (see back cover for details).

IMPORTANT: Please read this entire manual before installing or operating the appliance as it contains important information on safety, use and maintenance. The manufacturer cannot be held liable for damage caused by non-observance of the safety instructions and warnings.

Keep the User Manual and make it available to all users of the appliance. The latest version of this manual is available on our Kleenmaid website. (See back cover for details.)

IMPORTANT SAFETY INSTRUCTIONS

READ AND SAVE THESE INSTRUCTIONS



WARNING: Risk of fire or flammable material

Refrigerant and cyclopentane foaming material used for the appliance are flammable. Therefore, when the appliance is scrapped, it shall be kept away from any fire source and be recovered by a special recovering company with corresponding qualification other than be disposed of by combustion, so as to prevent damage to the environment or any other harm



WARNING

General Safety

- > Children should be supervised to ensure that they do not play with the appliance.
- > If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- > Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance.
- > The appliance has to be unplugged after use and before carrying out user maintenance on the appliance.
- > **WARNING:** Keep ventilation openings, in the appliance enclosure or in the built-in structure, clear of obstruction.
- > **WARNING:** Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.
- > **WARNING:** Do not damage the refrigerant circuit.
- > **WARNING:** Do not use electrical appliances inside the food storage compartments of the appliance, unless they are of the type recommended by the manufacturer.
- > **WARNING:** Please dispose of the refrigerator according to local regulators for it uses flammable blowing gas and refrigerant.
- > **WARNING:** When positioning the appliance, ensure the supply cord is not trapped or damaged.
- > **WARNING:** Do not locate multiple portable socket-outlets or portable power supplies at the rear of the appliance.
- > Do not use extension cords or ungrounded (two prong) adapters.
- > To avoid a hazard due to instability of the appliance, it must be fixed in accordance with the instructions.
- > The refrigerator/freezer must be disconnected from the source of electrical supply before attempting the installation of an accessory. Ensure that the power cable is not trapped by the refrigerator. Do not step on the power cable.
- > Children shall not play with the appliance.
- > Cleaning and user maintenance shall not be made by children without supervision.



CAUTION

Daily use

- > Do not pull the power cord when pulling the power plug of the refrigerator/freezer. Please firmly grasp the plug and pull out it from the socket directly.
- > To ensure safe use, do not damage the power cord or use the power cord when it is damaged or worn.
- > Please use a dedicated power socket and the power socket shall not be shared with other electrical appliances.
- > The power plug should be firmly contacted with the socket or else fires might be caused.
- > Please ensure that the grounding electrode of the power socket is equipped with a reliable grounding line.
- > Should a gas leak occur, turn off the valve of the leaking gas and then open the doors and windows to remove leaking gas and other flammable gases.
- > In this case, do not unplug the refrigerator/freezer and other electrical appliances as a spark may cause a fire.
- > Do not use electrical appliances on the top of the appliance, unless they are of the type recommended by the manufacturer.
- > The gaps between refrigerator/freezer doors and between doors and refrigerator/freezer body are small, do not put your hand in these areas to prevent injury to fingers. Please be gentle when closing the door to avoid falling articles.
- > Do not use wet hands to remove food or containers, especially metal containers, from the freezer compartment when the appliance is running, in order to avoid frostbite.
- > Do not allow any child to get into or climb the refrigerator/freezer; otherwise suffocation or falling injury may be caused.
- > Do not place heavy objects on the top of the refrigerator/freezer as objects may fall when the door is opened or closed and accidental injuries may occur.
- > Do not put flammable, explosive, volatile and highly corrosive items in the refrigerator/freezer to prevent damages to the product or fire accidents.
- > Do not place flammable items near the refrigerator/freezer to avoid fires.
- > The refrigerator/freezer is intended for household use, such as storage of foods; it shall not be used for other purposes, such as storage of blood, drugs or biological products, etc.
- > Do not store beer, beverage or other fluid contained in bottles or enclosed containers in the freezing compartment of the appliance otherwise the bottles or enclosed containers may crack and cause damage due to freezing.



WARNING

- > This appliance contains a small quantity of R600a refrigerant which is flammable.
- > It is hazardous for anyone other than an Authorised Service Person to service this appliance. In Queensland - the authorised Service Person MUST hold a Gas Work Authorisation for hydrocarbon refrigerants to carry out servicing or repairs where the gas system is being opened or charged.



WARNING

To avoid contamination of food, please respect the following instructions:

- Opening the door for long periods can cause a significant increase of the temperature in the compartments of the appliance.
- Clean regularly surfaces that can come in contact with food and accessible drainage systems.
- Clean water tanks if they have not been used for 48h; flush the water system connected to a water supply if water has not been drawn for 5 days. **(Note 1)(*)**
- Store raw meat and fish in suitable containers in the refrigerator/freezer, so that it is not in contact with or drip onto other food.
- Two-star frozen-food compartments are suitable for storing pre-frozen food, storing or making ice-cream and making ice cubes. **(Note 2)(*)**
- 1 star, 2 star and 3 star compartments are not suitable for the freezing of fresh food. **(note 3)(*)**
- For appliances without a 4-star compartment: this refrigerating appliance is not suitable for freezing foodstuffs. **(note 4)(*)**
- If the refrigerating appliance is left empty for long periods, switch off, defrost, clean, dry, and leave the door open to prevent mould developing within the appliance.



CAUTION

If any part of this appliance is cracked, broken or otherwise damaged, usage should immediately be discontinued, the mains power supply disconnected, and a suitably qualified technician should inspect the appliance to determine its safety or otherwise prior to any further usage.

Note 1,2,3,4: Please confirm whether it is applicable according to your product compartment type.

(*): This feature varies depending on the model purchased.



"4 star" symbol: Freezer at -18 °C or colder, and it has the ability of quick freezing a certain amount of food



"3 star" symbol: Freezer compartment at -18 °C or colder



"2 star" symbol: Freezer compartment at -12 °C or colder



"1 star" symbol: Freezer compartment with a target temperature and storage conditions of -6 °C



CAUTION

This product is not recommended for use with sockets or main switch with the AFCI/GFCI function, otherwise it may cause false tripping.

1. It does not pose a safety risk when tripped.
2. If tripping persists, it is recommended to replace the sockets or main switch without AFCI/GFCI function.



WARNING

Risk of child entrapment. Before you throw away your old refrigerator or freezer:

- > Take off the doors.
- > Leave the shelves in place so that children may not easily climb inside.

WARNING: Ensure that no normally-frozen articles remain inside the appliance when switching from Freezer to Refrigerator mode. These articles will thaw and may prematurely spoil if they remain inside the appliance when in Refrigerator mode.

WARNING: Ensure that no normally-fresh articles remain inside the appliance when switching from Refrigerator to Freezer mode. These articles will freeze and may prematurely spoil if they remain inside the appliance when in Freezer mode.

ENVIRONMENTAL PROTECTION

Disposing of old electrical devices in an environmentally-friendly manner



Old electrical products can contain hazardous substances so correct disposal of your old appliance will help prevent potential negative consequences for the environment and human health. Your old appliance may contain reusable parts that could be used to repair other products, and other valuable materials that can be recycled to conserve limited resources.

Package information



Packaging materials of the product are manufactured from recyclable materials in accordance with our National Environment Regulations. Do not dispose of the packaging materials together with the domestic or other wastes. Take them to the packaging material collection points designated by the local authorities.

CAUTION

Refrigerant and cyclopentane foaming material used for the refrigerator are flammable. Therefore, when the refrigerator is scrapped, it shall be kept away from any fire source and be recovered by a special recovering company with corresponding qualification other than be disposed of by combustion, so as to prevent damage to the environment or any other harm.

INSTALLATION INSTRUCTIONS

NOTE: Before making preparations for or commencing installation, the installer should refer to the current online version of the User Manual, which is available on the Kleenmaid website (see back cover for details).

Before First Use

Remove the exterior and interior packing, wipe the outside thoroughly with a soft dry cloth and the inside with a wet, lukewarm cloth.

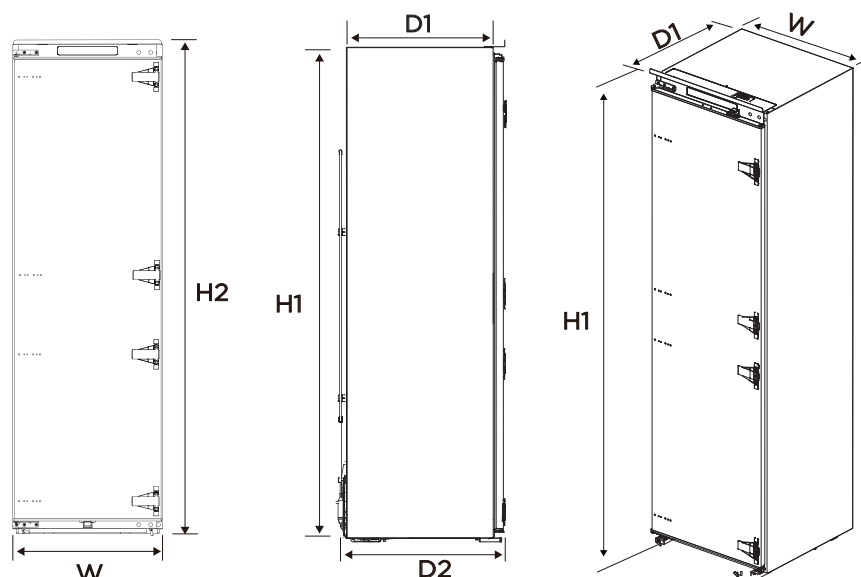
NOTE: Various parts needed for installation of the refrigerator have been placed in the accessory bag with the user manual eg Cabinet door sliding attachment fixed block and sealing strip. Do not dispose of any such items when unpacking the appliance.

Before connecting your refrigerator to the power supply, check that the voltage stated on the rating label of your appliance corresponds to the voltage in your home. A different voltage could damage the appliance.

The appliance must be grounded. The manufacturer is not responsible for damages that may occur as a result of usage without grounding.

Appliance Dimensions

NOTE: The diagrams below show the dimensions of the appliance, not the required cabinetry dimensions. Utilizing a cabinet of any other dimensions than those specified in the Cabinet Dimensions requirements on page 10 may negatively affect operational efficiency or reliability of this appliance, which will be outside the scope of the manufacturer's warranty.



WIDTH	W	HEIGHT	H1	HEIGHT	H2	DEPTH	D1	D2
	540		1770		1785		485	550

Notice: All dimensions in mm

Ambient Temperature

This refrigerator is intended to be used at an ambient temperature range between 10 °C and 43 °C. The product may not operate properly at temperatures outside of the specific range.

Climate class information can be found on the rating label and in the Technical Specifications table on page 20.

ATTENTION

The cooling performance and power consumption of the refrigerator may be affected by the ambient temperature, the door-opening frequency, and the location of the refrigerator. The temperature settings should be adjusted as appropriate.



WARNING: This appliance contains a small quantity of R600a refrigerant which is flammable. It is hazardous for anyone other than an Authorised Service Person to service this appliance. In Queensland - the authorised Service Person MUST hold a Gas Work Authorisation for hydrocarbon refrigerants to carry out servicing or repairs where the gas system is being opened or charged.

Installation

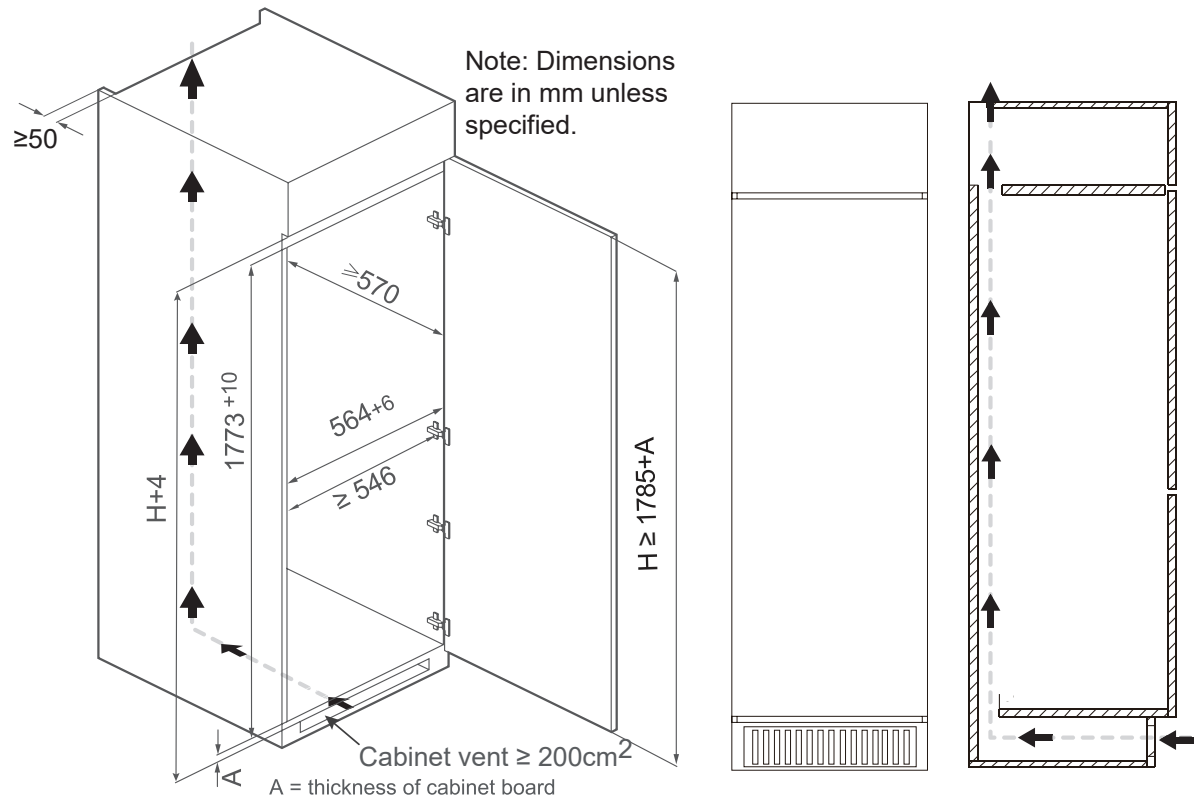
1. Become familiar with the cabinet size and ventilation requirements. Ensure the skirting board and back of the cabinet are provided with a through heat dissipation channel, with a minimum 50mm gap behind the appliance. See diagram below. The air path must be as per the diagram, allowing for a minimum uninterrupted air flow path of 200cm² net cross-sectional area. The ventilation inlet must not be covered by a decorative grille of a smaller dimension that reduces the cross sectional area of the air path.

WARNING: This specification of 200cm² minimum net cross-sectional area throughout the airflow path, supersedes any other cabinet specification, either explicit or implied, and failure to comply with this specification may result in efficiency reduction or operational failure, which will be outside the scope of the manufacturer's warranty

NOTE: Recommended cabinetry depth for the installation of this model is 570mm.

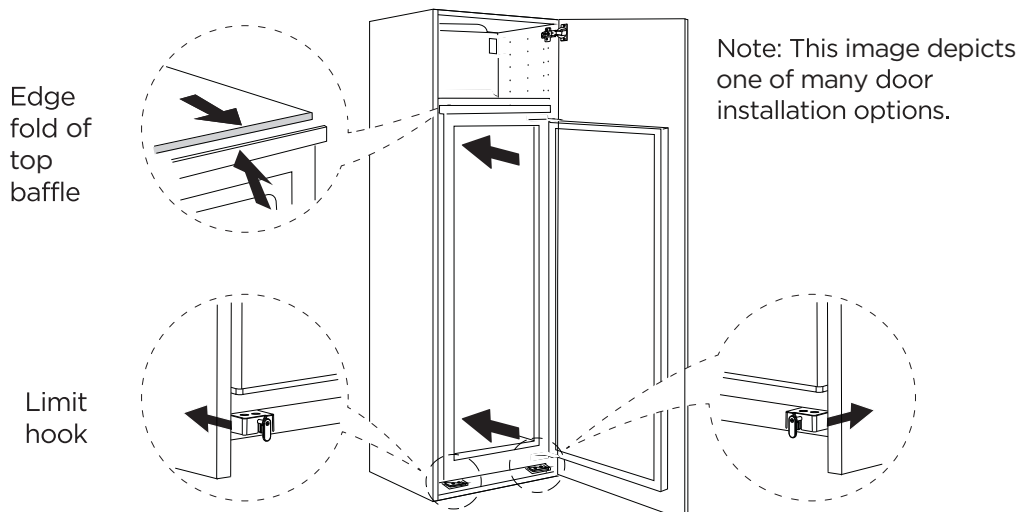
Cabinetry and Airflow Dimensions

WARNING: Utilizing a cabinet of any other dimensions than those specified in the diagram below may negatively affect operational efficiency or reliability of this appliance, which will be outside the scope of the manufacturer's warranty.

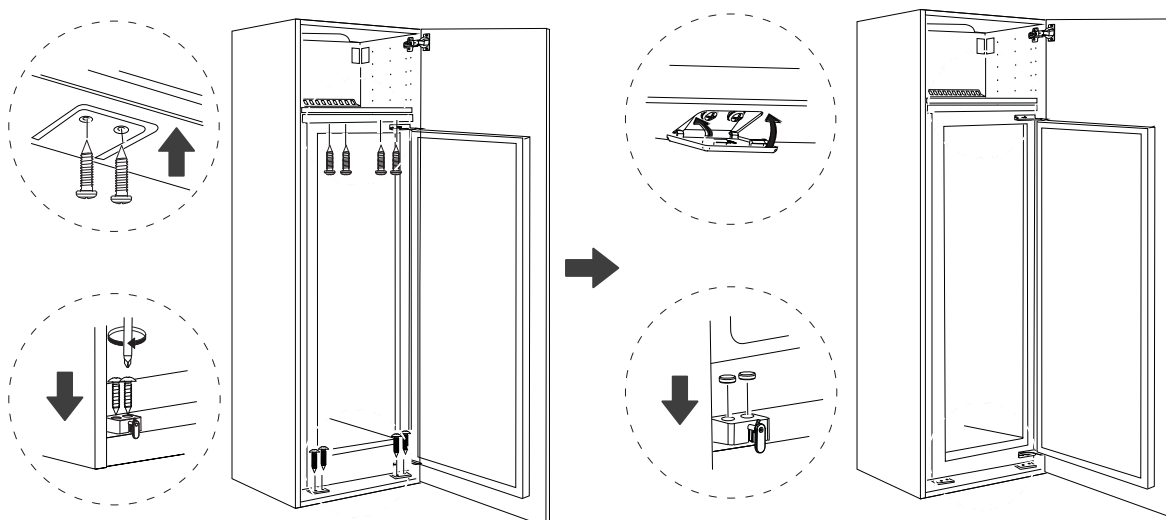


2. Position the refrigerator in the cabinet and adjust it to ensure the edge fold of the top baffle completely touches the top edge of the cabinet, and the limit hook of the supporting leg completely touches the bottom edge of the cabinet. See diagram below.

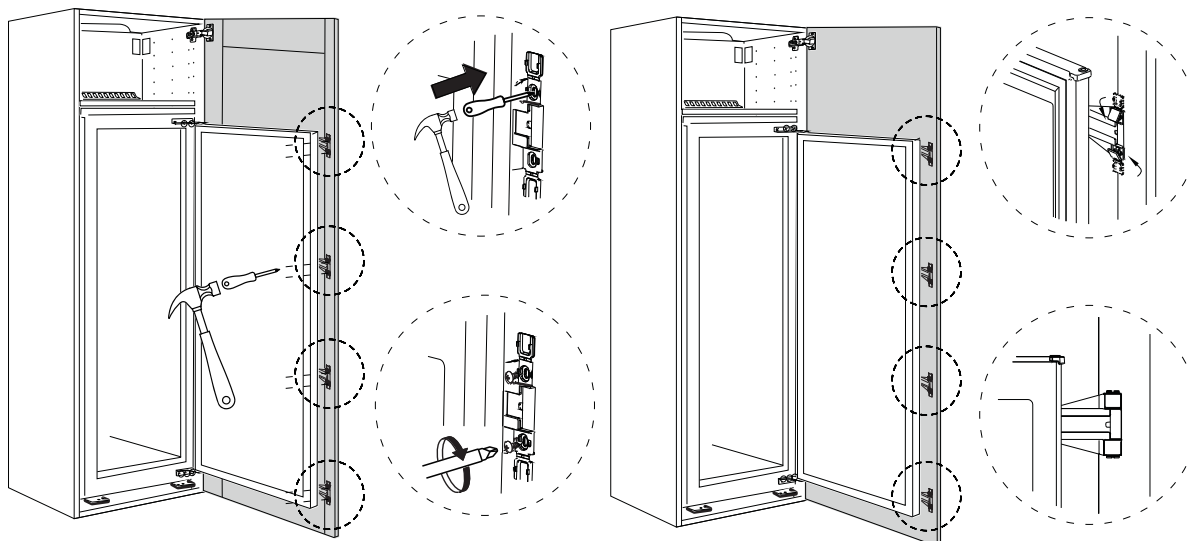
3. Fix the supporting leg with supplied screws, then install the screw caps.



4. Fix the top baffle to the top of the cabinet interior with supplied screws, then install the screw caps.



5. Open the door of the cabinet to the maximum angle, and open the door of the refrigerator/freezer to the corresponding position. Retrieve the cabinet door sliding attachment fixed blocks from the accessory bag, and slide on to the refrigerator door sliding rails. Ensure the inner edge of each block aligns with the outer door edge of the refrigerator/freezer so that the triangular part of the fixed block is concealed by the refrigerator/freezer door. See diagrams below. Attach the blocks to the door of the cabinet with supplied screws and install screw cap.



6. Take out the sealing strip from accessory bag, and press it in the gap between the cabinet and the refrigerator. Installation is completed.

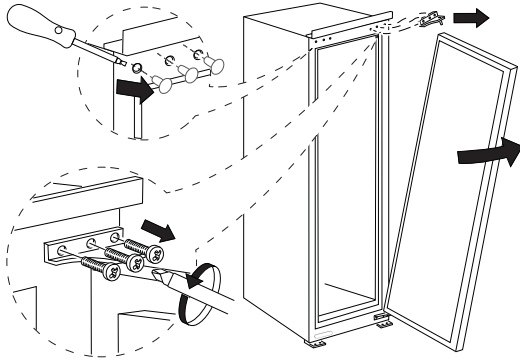


ATTENTION

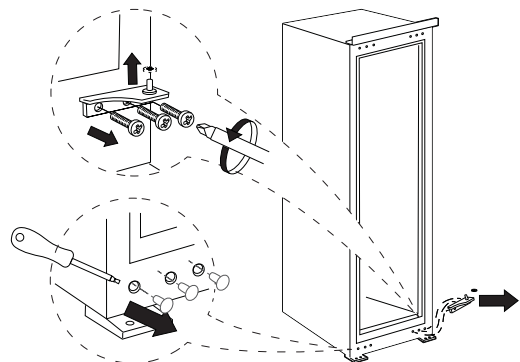
Before installation and adjusting of accessories, ensure that the refrigerator is disconnected from power.

Door Reversal

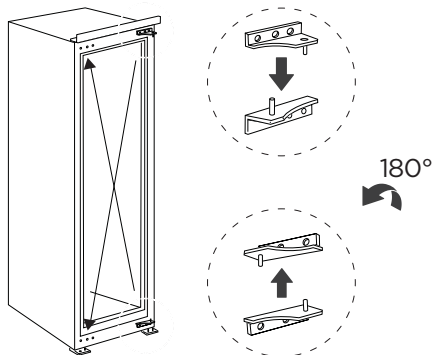
1. Power off the refrigerator, and remove all objects from the door trays.
2. Remove the upper hinge and hole caps of refrigerator door.



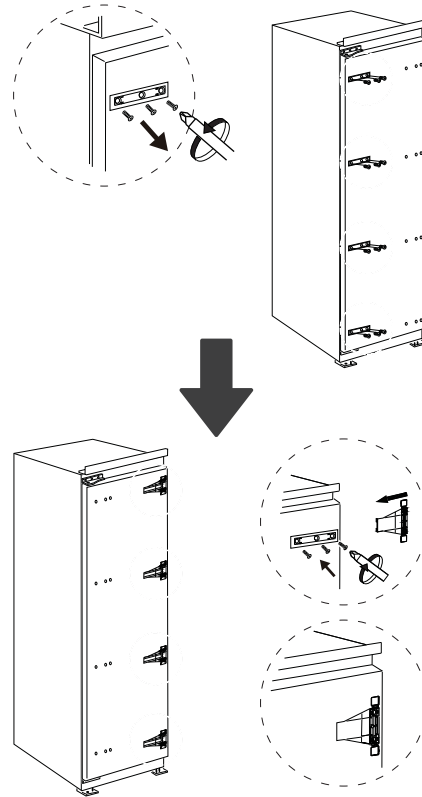
3. Remove the refrigerator door, the bottom hinge and the hole cover.



4. Exchange the R: bottom hinge and R: upper hinge, then install them according to below steps then install the hole caps.



5. Remove the two fixed blocks on the refrigerator door and rotate them 180 degrees. Install on the other side of the refrigerator door.



6. Complete installation.

Changing the light

Any replacement or maintenance of the LED lamps is intended to be made by a service agent, technician or similarly qualified person.

Moving the appliance

1. Remove all items from the appliance.
2. Pull the power plug out, insert and fix it into the power plug hook at the rear or on top of the appliance.
3. Tape parts such as shelves and the door to prevent them from falling off while moving the appliance.
4. Move the appliance with more than two people carefully. When transporting the appliance over a long distance, keep the appliance upright.



ATTENTION

After connecting the power supply cord (or plug) to the outlet, wait 2 or 3 hours before you put food into the appliance. If you add food before the appliance has cooled completely, your food may spoil.

Tips for energy saving

Do not place the appliance near cooktops, ovens, radiators or other heat sources. If the ambient temperature is high, the compressor will run more frequently and for longer, resulting in increased energy consumption. Ensure that there is sufficient ventilation at the base of the appliance, on the sides of the appliance and at the back of the appliance. Please also observe the spacing dimensions in the "Installation" section.

The arrangement of drawers, shelves and trays as shown in the product overview offers the most efficient use of energy and should be retained as far as possible.

An evenly filled refrigerator/freezer compartment contributes to optimal energy use.

Allow warm food to cool before placing it in the refrigerator /freezer compartment. to increase energy efficiency.

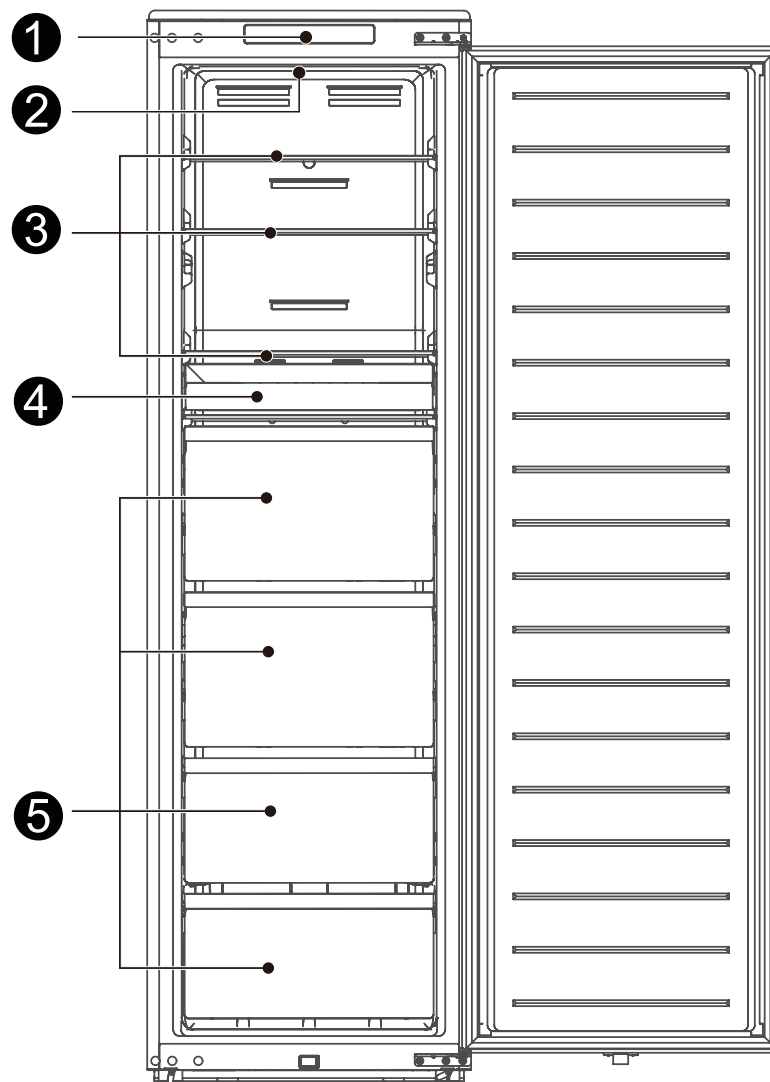
Open the door as seldom and as briefly as necessary, to minimise losses. Opening the door briefly and closing it properly limits increased energy consumption.

Setting the temperature no colder than required contributes to optimal energy use. The door gaskets of your appliance must be perfectly intact so that the doors close properly and energy consumption is not increased unnecessarily.

PRODUCT OVERVIEW

Parts and functions

For the most efficient use of energy, please keep all internal items such as trays, drawers, shelves and ice cube maker in the position as supplied by the manufacturer.



- 1 Control Panel
- 3 Shelf
- 5 Drawer

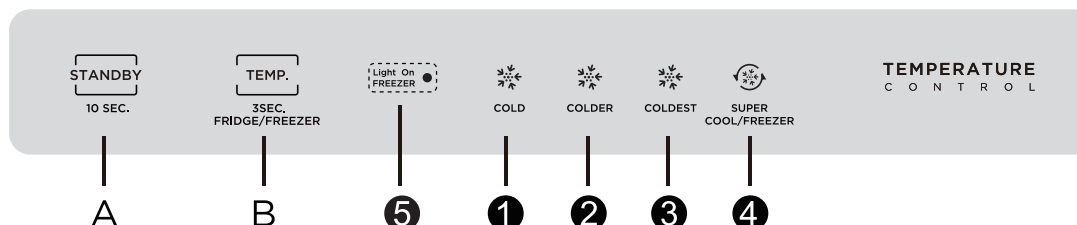
- 2 LED lighting
- 4 Mobile box*

*The Mobile Box is a specially designed storage container inside the refrigerator/freezer compartment, which offers flexibility in food storage. Unlike fixed drawers, a mobile box can be shifted or repositioned inside the compartment to help you organize the interior space based on your storage needs. In refrigerator mode it is ideal for storing perishable products such as fruits and vegetables.

OPERATING INSTRUCTIONS

Use and functions

Control Panel



Keys

A Standby key

B Temperature setting key and Refrigerator/Freezer Switch key

Set-temperature LED Indicators - Refrigerator or Freezer mode

1 8°C/-16°C

2 4°C/-20°C

3 2°C/-24°C

4 SUPER COOL - Refrigerator mode
SUPER FREEZER - Freezer mode

5 LIGHT
Off = Refrigerator mode
ON = Freezer mode

Display

When the refrigerator/freezer is switched on for the first time, all LED Temperature Indicators will illuminate for 3 seconds. A bell will sound, then the display indicators will operate and show the set temperature. Initially the appliance will be in freezer mode with the blue indicator light ON. The initial default temperature of the freezer is 2 = -20°C. This may be adjusted using the Temperature setting key. Instructions to adjust the mode and temperature are on the next page.

The Temperature Indicators will show the set temperature of the refrigerator/freezer unless a known fault occurs, in which case a fault code will be displayed (see table below).

When the refrigerator/freezer door is opened, the Control Panel is brightly illuminated, and it will be extinguished approximately 30 seconds after the door is closed. If the Control Panel light is off, short press any key to illuminate and then the appliance operation may be adjusted.

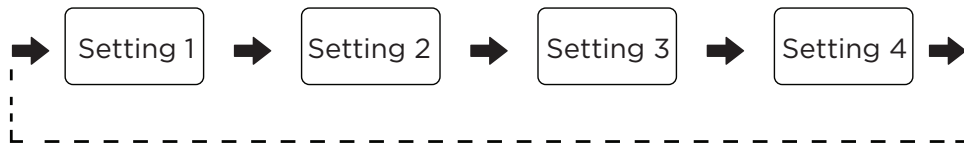
Fault Code	Fault Description
LED "1" and "2" on	Freezer temperature sensor circuit
LED "1" and "3" on	Freezer defrost sensor
LED "2" and "4"	Commcard fault
LED "1" and "4" on	Ambient temperature sensor

NOTE: Throughout these Operating Instructions "Long press" means to touch and hold the key for 3 seconds, unless another time is specifically indicated (eg. 10 seconds). "Short press" means to briefly touch and release the key.

Adjusting the set temperature

To adjust the refrigerator/freezer temperature, repeatedly short press the Temperature setting key to cycle through the available temperatures until the desired temperature appears on the screen. See diagram below. After 15 seconds with no further operation of the key, the refrigerator will run according to that set value.

Recommended set temperature: 4°C refrigerator mode/- 20°C freezer mode
Super freezer automatic exit time: 24h



Refrigerator/Freezer Conversion

This appliance may be operated as a refrigerator only or as a freezer only. Before switching between modes remove all food and beverages from the appliance. Long press the Temperature setting key for 3 seconds to switch between refrigerator and freezer modes. In refrigerator mode, the Light indicator is OFF. In freezer mode, the Light indicator is ON.

NOTE: After switching between refrigeration and freezer modes, wait 2-3 hours before placing any food into the appliance, allowing for adjustment to the new mode and temperature. To avoid spoilage, remember that freezer compatible food will thaw under refrigerator temperatures, and fresh food may begin to freeze if placed too early into an appliance that is converting from freezer to refrigerator.

Operation of door opening prompt and alarm control

When the refrigerator/freezer door is opened, and remains open for more than 2 minutes, an alarm will sound until the door is closed. Alternatively, press any key to cancel the alarm.

Standby mode

Long press the Standby key for 10 seconds to enter the standby mode. The refrigerator/freezer ceases to operate while in this mode, and the cooling and lights are disabled. In Standby mode, long press the Standby key for 10 seconds to restore normal operation. After 15 seconds, operation continues at previous setting.

Super Cool Refrigerator mode

The Super Cool function is specifically designed to rapidly cool food newly placed in the refrigerator. Activating the Super Cool mode is recommended when a significant amount of unrefrigerated food is placed in the refrigerator eg. after grocery shopping. This ensures faster cooling of the items and reduces overall temperature rise within the refrigerator, effectively prolonging the preservation of all food items within the appliance.

Mode entry: In refrigerator mode, repeatedly short press the Temperature setting key "TEMP. " until Setting 4 is reached and the Super Cool mode indicator  illuminates.

Mode exit: The appliance will exit Super Cool mode automatically after running for 6 hours or if the temperature or mode settings are changed. Operation will continue at previous setting.

Super Freezer mode

The Super Freezer function is specifically designed to rapidly cool food newly placed in the freezer. Activating the Super Freezer mode is recommended when a significant amount of unrefrigerated food is placed in the freezer eg. after grocery shopping. This ensures faster freezing of the items and reduces overall temperature rise within the freezer, effectively prolonging the preservation of all food items within the appliance.

Mode entry: In freezer mode, short press the Temperature setting key "TEMP. " until Setting 4 is reached and the Super Freezer mode indicator  illuminates.

Mode exit: The appliance will exit Super Freezer mode automatically after running for 6 hours or if the temperature or mode settings are changed. Operation will continue at previous setting.

Storing food

Refrigerator

To reduce moisture and subsequent frost build-up, never put liquid into the Fresh Food compartment in unsealed containers. Frost tends to concentrate in the coolest parts of the evaporator. Storing uncovered liquids results in a more frequent need for defrosting.

Never put warm foods in the Fresh Food compartment. These should first cool down to room temperature and then be placed into the compartment

Foods or food containers should not touch the back wall of the fridge, to allow maximum air circulation.

Open the door as seldom and as briefly as necessary to minimise losses. Opening the door briefly and closing it properly limits increased energy consumption.

Meat and fish, in a foil package or plastic wrap, may be placed in the Fresh Food compartment. It should be used within 1-2 days.

Fruit and vegetables without packaging can be placed in the drawers designated for fresh fruit and vegetables.

Freezer

The freezer compartment is designated for the low-temperature freezing of food, long-term storage of frozen food, and for the production of ice cubes.

Pay attention to the star classifications (4 star, 2 star and 1 star) in the freezer compartment and the resulting storage periods for frozen food. See page 7.

Do not put fresh and frozen food next to each other. The frozen food may thaw.

When freezing large amounts of fresh food such as meat, fish or chopped meat, please divide them into several small pieces before putting in the compartment, so that they will quickly freeze.

Comply with the storage times recommended by food manufacturers. If there is no information supplied by manufacturers, in general, food should not be stored frozen for longer than three months from the date of purchase. When purchasing frozen food, make sure that it was frozen at a suitable temperature and that the packaging is not damaged.

Frozen food should be kept in suitable individual packages to ensure that adjacent food cannot be contaminated.

Consume thawed and defrosted foods immediately - do not refreeze them.

In case of prolonged power failure or malfunction of the appliance, remove the stored frozen food. If items are still edible, store them in a sufficiently cool place or in another appliance.

To defrost food, remove it from the freezer and let it defrost in the refrigerator. To defrost food quickly, use the defrost function of a microwave or similar appliance.

When defrosting part of an item, remove the required portion and immediately close the rest of the package. This will reduce ice formation on the remaining food and help avoid "freezer burn".

Freezer storage times and temperature

NOTE: Overlong storage or storage at inappropriate temperatures may cause loss of food quality, inedible food, wasted food or food poisoning.

The maximum freezer temperature in most cases should be -18°C or preferably colder.

Follow the maximum recommended storage times on retail packaging or, if no available information, use the times below as a guide,

- > Casserole ice cream, sausages, bread: 2-6 months.
- > Fish, shrimp, lamb, meat: 4-8 months.
- > Vegetables, fruits, poultry, beef: 6-12 months.

During Refrigerator/Freezer Conversion

WARNING: Ensure that no normally-frozen articles remain inside the appliance when switching from Freezer to Refrigerator mode. These articles will thaw and may prematurely spoil if they remain inside the appliance when in Refrigerator mode.

WARNING: Ensure that no normally-fresh articles remain inside the appliance when switching from Refrigerator to Freezer mode. These articles will freeze and may prematurely spoil if they remain inside the appliance when in Freezer mode.



ATTENTION

Placing large amounts of non-frozen food into the freezer compartment at one time may affect the efficiency of the freezing process.

MAINTENANCE AND CLEANING

Your Kleenmaid appliance has been engineered and constructed to provide you with years of reliable service by way of its sophisticated components and quality finishes. In return, regular maintenance, in accordance with the following instructions, is required in order to allow it to continue serving you with its appearance and performance, as well as it did on the day it was first installed. Please take some time carefully to review this maintenance guide, paying particular attention to periodic and pre-use maintenance activities.



CAUTION

Disconnect the appliance from the electrical supply before undertaking any routine maintenance. Allow at least 5 minutes before restarting the appliance, as frequent starting may damage the compressor.

Hold the plug, not the cable, when unplugging the appliance.

Do not scrape off frost and ice with sharp objects. Do not use sprays, electric heaters, hair dryers, steam cleaners or other sources of heat in order to avoid damage to the plastic parts.

Eliminate dust on the back of the unit at least once a year to avoid hazard by fire, and to decrease energy consumption.

Check the door gasket regularly and remove any foreign matter. Clean the door gasket with a soft cloth dampened with soapy water or diluted detergent.

The interior of the appliance should be cleaned regularly to avoid odour.

Use a soft cloth or sponge to clean the inside of the appliance, with two tablespoons of baking soda and a litre of warm water. Rinse with water and wipe clean. After cleaning, open the door and let it dry naturally before turning on the power.

Wipe areas that are difficult to clean (such as gaps or corners), regularly with a soft rag, soft brush, etc. When necessary, gently combine with an auxiliary tool (such as a pipe cleaner) to ensure no contaminant or bacteria accumulates in these areas. Take care not to damage or scratch the surface being cleaned.

Do not use soap, detergent, abrasive powder, spray cleaner etc., as these may cause odours in the interior of the appliance or contaminate food.

Wipe the outer surface of the appliance with a soft cloth dampened with soapy water, detergent, etc., and then wipe dry.

Cleaning mobile box

To remove the mobile box, lift the front and pull it out of the refrigerator. Clean according to general instructions above and replace when dry.

Do not use hard brushes, stainless steel balls, wire brushes, abrasives (such as toothpaste), organic solvents (such as alcohol, acetone, Isoamyl acetate), boiling water, acid or alkaline items, which may damage the affected surfaces. Boiling water and organic solvents such as benzene may deform or damage plastic parts.



Do not rinse the appliance directly with water or other liquids during cleaning to avoid causing short circuits or affecting electrical insulation..



ATTENTION

The appliance shall run continuously once it is started. Generally, the operation of the appliance shall not be interrupted; otherwise the service life may be impaired. Foods can be preserved for a couple of hours even in summer in case of power failure. It is recommended to reduce the frequency of opening the door. Do not open unless necessary.

Defrosting

Although this appliance automatically defrosts, a layer of frost may occur on the freezer compartment's interior walls if the freezer door is opened frequently or kept open too long. Should defrosting become necessary, choose a time when the supply of food stock is low, and proceed as follows:

1. Unplug the appliance from the mains power and leave the door open.
2. Remove existing food, accessories and baskets. Ventilate the room thoroughly to accelerate the thawing process.
3. When defrosting is completed, clean the freezer as described.



CAUTION!

Don't use sharp objects to remove frost from the freezer. Do not plug the appliance back into the mains socket or switch it on until the interior is completely dry.

TROUBLESHOOTING

The following issues may be handled by the user. If the issues are not resolved see the information below to book a warranty service or contact a qualified technician.

Problem	Possible Causes	Solution
The appliance does not operate	- The power supply is not turned on and the plug is not firmly inserted. - Low voltage, power failure or part of the circuit tripped.	- Insert the power cord plug firmly. - Check the power supply at home. and contact electrician if necessary.
Light not on	- The appliance is not powered on. - The light is broken.	- Unplug and re-plug the power cord. - Arrange replacement of the light.
Fruits or vegetables are frozen when appliance is in refrigerator mode	- Has the food been placed at the back of the fridge? The area near the back wall is where the temperatures are coldest. - Fruits or vegetables are stored in the Fresh/Chill zone.	- Not placing food which may freeze easily at the back of the fridge compartment. - The Fresh/Chill zone is only for meat/fish.
Refrigerator is over-cooling	Temperature control is not set correctly.	Set the temperature higher.
Compressor working for a long time	- High ambient temperature causing long working time. - Putting too much food in at one time. - Food is put in compartment before it has cooled down. - Opening the door too often. - The frost layer inside is too thick.	- This is normal. - Do not put too much food in at one time. - Wait until the food has cooled down before putting it in compartment.. - Do not open the door too often. - Need to defrost.
Door does not close properly	- Food/items preventing door closure - Door gasket deformed.	- Do not put in too much food. - Ensure the appliance is stable. - Heat the door gasket, then cool it for restoration (with an electrical drier or hot water for heating).
Outer wall is hot	- When the appliance is operating, heat is dissipated to the outside through the metal tubes inside the cabinet. - Higher ambient temperatures in the summer cause the temperature of the outer wall to rise.	- Higher temperature on the outer wall is normal. - Increase the heat dissipation space, or put the appliance in a ventilated and cool place.
Cross or vertical beams are hot	There are metal tubes inside the beams, and the heat released from the tubes prevents condensation.	This is normal.
Odours	- Spoiled food - Food with strong odors - The interior compartment is dirty.	- Clean and remove any spoiled food. - Ensure pungent food is wrapped firmly or in airtight containers. - Clean the interior compartment.
Condensation forms on the outside	Condensation may form when the humidity in the room is high.	This is normal. Wipe off the condensation using a dry cloth.
Condensation forms inside the appliance in refrigerator mode.	- The fridge maintains a high humidity to keep vegetables and other food items fresh. - Humidity is too high in the room and doors have been opened frequently. - The door gasket are not tight.	- Wipe off the condensation using a dry cloth. - Do not open doors as frequently or do not keep them open too long. - Check the door gasket, clean or correct position.

If the appliance fails to operate correctly during the warranty period please visit our website to request a warranty service (see back cover of this manual for details). When booking a service please provide your Model No: CZ21911 and the individual Serial Number of your appliance. This is found on the label inside the front left hand side of the refrigerator, visible when the door is open.

NOTE: This appliance contains a small quantity of R600a refrigerant which is flammable. It is hazardous for anyone other than an Authorised Service Person to service this appliance. In Queensland - the authorised Service Person MUST hold a Gas Work Authorisation for hydrocarbon refrigerants to carry out servicing or repairs where the gas system is being opened or charged.

Certain sounds can be heard during normal use of the refrigerator, which do not affect its correct operation.

Sounds which can be easily prevented include:

- > Creaking of the drawers or shelves - remove and re-install the drawer or shelf.
- > Sounds of clinking bottles - separate bottles.

Sounds heard during normal use are mainly due to operation of the compressor switching on and the cooling system (thermal expansion and contraction of the radiator caused by flow of the refrigerant). These are normal and do not affect the operation of the appliance.

TECHNICAL SPECIFICATIONS

Model	CZ21911
Refrigerator/Freezer Net Storage Volume	212L
Rated Voltage/Frequency	220V-240V~/50Hz
Annual Energy Consumption	215 kWh/a (freezer mode) 101 kWh/a (refrigerator mode)
Energy Consumption	0.589 kWh/24hrs (freezer mode) 0.277 kWh/24hrs (refrigerator mode)
Energy consumption in kWh per year, based on standard test results for 24 hours.	
Defrosting Heater (W)	210W
Star Rating	4 (freezer mode) 5.5 (refrigerator mode)
Compressor	HVM58ME
Defrosting Type	No frost
Climate Class	SN,N,ST,T
This appliance is intended to be used at an ambient temperature between <u>10</u> °C and <u>43</u> °C.	
Airborne Acoustical Noise	35dB(A)
Refrigerant, Amount	R600a, 56g
Rated Current	0.8A
Total Net Storage Volume	212L
Net Weight	67kg

KLEENMAID WARRANTY

TERMS AND CONDITIONS

1. Compass Capital Services Pty Ltd ABN 96 138 214 525 trading as Kleenmaid will provide parts and labour to you the customer as set out herein.
2. Kleenmaid may engage a Service Agent to provide service under this warranty.
3. Kleenmaid's Products come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.
4. The benefits given to you under this Kleenmaid Warranty are in addition to other rights and remedies to which you may be entitled under the Australian Consumer Law in relation to the Product to which this Kleenmaid Warranty relates. Subject to the conditions below, the Product is warranted by Kleenmaid and/or its agents to be free from defects in materials and workmanship for the Warranty Period for normal Domestic Use.
5. Product Identification: -
 - a. Kleenmaid reserves the right to reject claims for any services or work where you cannot produce for verification the serial number and a proof of purchase for the Product (including but not limited to the original invoice).
 - b. this Kleenmaid Warranty will be voided if the serial number for the Product cannot be verified. This is not intended to exclude, restrict or modify any right or remedy to which you may otherwise be entitled under the consumer guarantee provisions of the Australian Consumer Law.
 - c. in the event that a request for repair is made against this Kleenmaid Warranty where the serial number for the Product cannot be verified or you cannot produce for verification a proof of purchase for the Product (including but not limited to the original invoice), the repairer will not carry out any repairs on the Product and you will be charged a service call-out fee.
6. What is covered by this Kleenmaid Warranty: -
 - a. the Product is covered for faulty workmanship or parts that have failed under normal Domestic Use.
 - b. Kleenmaid and/or its agents will determine by objective testing if there are any defects in the Product and/or faulty workmanship.
 - c. this Kleenmaid Warranty is only applicable if repairs on Products are carried out within Mainland Australia.
 - d. this Kleenmaid Warranty: -
 - i. covers a Product purchased as new, manufactured for use in Mainland Australia;
 - ii. commences from the date of delivery of the Product;
 - iii. provides for the labour and replacement parts necessary to maintain the Product in good operating condition as specified in this Kleenmaid Warranty, however, if repair is needed because of Product failure during normal Domestic Use, Kleenmaid has the option to repair or replace the defective Product or part of the Product with a product or part of like kind and quality. A replacement part may be new or reconditioned of like kind and quality and may cost less than the original Product purchased and no charges or refunds will be made based on the replacement product or part cost difference; and
 - iv. is only applicable when the Product is used and operated in accordance with the Manufacturer's instructions.
7. What is not Covered by this Kleenmaid Warranty (excluded):-
 - a. any damage or failure to or of the Product or part of the Product:
 - i. due to the Product being inadequately serviced to manufacturer's recommendations;
 - ii. resulting from environmental conditions including and not limited to dirt, dust, rodents, insects, rust, corrosion, salt built-up, of or in any part of the Product;
 - iii. resulting from excessive use but fair wear and tear is excepted;
 - iv. resulting from installation by an unqualified or uncertified tradesperson;
 - v. resulting from poor or incorrect installation including and not limited to positioning and externally fitted equipment such as plumbing and drainage, cabling, antennae or due to incompatibility of connected equipment;
 - vi. caused by overheating as a result of sitting or positioning of the Product, where there is no provision for adequate ventilation or adequate protection from excessive dust;
 - vii. if the Product has been dismantled, repaired or serviced by any person other than someone authorised by Kleenmaid or its agents or representatives;
 - viii. caused by power surges or spikes, including but not limited to, mains power and telecommunications connections, or to other unspecified sources, incorrect power current, voltage fluctuation, amperage fluctuation, rust or corrosion;
 - ix. caused by the water supply to the Product not being compatible with the input requirements as specified in the installation instructions including but not limited to, insufficient or excessive water pressure or non-potable water supply;
 - x. if the Product is dropped, collision of the Product with another object, use for which the Product is not designed, damage to the Product caused by your own negligence, accidental or deliberate misuse of the Product by you, theft, abuse, vandalism, flood, fire, earthquake, electrical storms or any other act of God or any war related events; or
 - xi. due to the introduction of abnormal heat loads to the Product;
 - b. costs of attendance and testing where no fault or defect covered by the terms of this Kleenmaid Warranty is identified in the Product;
 - c. initial setup and installation of the Product;
 - d. cost of uninstalling or re-installing the Product if it has been connected to its power supply via fixed mains wiring and not via the supplied plug and cord assembly (where applicable);
 - e. normal maintenance costs and costs incurred through the installation of items listed as requiring periodic replacement;
 - f. Products with removed or altered serial numbers;
 - g. broken or cracked glass other than transport damage to the initial point of delivery;
 - h. consumables such as but not limited to bulbs/globes, seals, filters, batteries and remote controls;
 - i. removal and reinstallation of an internal component not performed by an authorised Kleenmaid agent or representative or authorised service centre;
 - j. cosmetic or structural items; or
 - k. any failures due to interference from or with other products and/or sources.
8. This Kleenmaid Warranty ceases if: -
 - a. the Product ceases to carry the original manufacturer's serial number or is sold at an auction;

- b. the Product is rented; or
 - c. there is failure to pay monies owing on invoices as a result of non-warranty work being carried out at the request of the end user as per point 16 below.
9. Service under this warranty may be limited by the area in which you live. Service to remote and regional areas may incur additional travel costs which will be payable by you or you may be required to return the Product to an authorised service agent. You will be advised of this at the time you make a claim and Kleenmaid arranges to attend your premises.
 10. Neither Kleenmaid nor its representatives provide loan equipment under the terms of this Kleenmaid Warranty.
 11. Any unauthorised access to the internal hardware of the Product will void this Kleenmaid Warranty.
 12. Repair Notice: Products presented for repair may be replaced by refurbished Products of the same type rather than being repaired. Refurbished parts may be used to repair the Products.
 13. Replacement items are "like for like" and is not "new for old" and does not indicate in any way that a faulty Product will be replaced with a new part or unit. "Like for like" may either be a quality checked, refurbished or reconditioned unit of the same or later batch of model/size/specifications
 14. The cost of making a claim under this Kleenmaid Warranty is not covered by Kleenmaid, including any costs of transportation or travel expenses between your home and your nearest authorised service agent.
 15. Kleenmaid accepts no liability for items that are lost, damaged, or stolen as a result of freight, transport or storage. If you are required to transport the Product to an authorised service centre, you must ensure that it is securely packed and insured.
 16. On Public Holidays or other periods when regular business and wholesale operations are temporarily ceased, repairer availability and warranty response times may extend beyond the standard response times due to the unavailability of repairers and parts.
 17. For any repair performed on a Product under this Kleenmaid Warranty where no fault can be found, or the item is deemed by Kleenmaid or an authorised agent, to be not faulty under this Kleenmaid Warranty, or the repair or fault is not covered under this Kleenmaid Warranty, a 'No Fault Found' fee is payable by you. Kleenmaid will advise you of this cost and seek your agreement to pay such costs before commencing such repairs.
 18. Any repairs or services required that are outside the terms and conditions of this Kleenmaid Warranty can be carried out at your request at your cost (including where the Product has not been installed or set up correctly). Kleenmaid will always advise you of this cost and seek your agreement to pay such costs before commencing such repairs. A credit card may be required prior to the commencement of such services.
 19. Extra charges will be payable by the customer should the Product not be readily accessible without special equipment, such as but not limited to cranes and lifts or should the Product be installed in a position that service access is blocked and/or repair work is not possible without uninstalling the Product to gain access.
 20. You, the customer, may be entitled to purchase an extended warranty in respect of the Product. Any extended warranty will not be issued by Kleenmaid but by a third party. Any extended warranty services will be provided directly by the third party as principal and not as agent for Kleenmaid, under their extended warranty terms and conditions and not under this Kleenmaid Warranty.
 21. To make a claim under this Kleenmaid Warranty, please have your proof of purchase and the serial number of the Product ready and visit the website kleenmaidwarranty.com.au or call (02) 9310 1207 during business hours.
 22. This Kleenmaid Warranty is given by:
 - Name: Compass Capital Services Pty Ltd ABN 96 138 214 525 trading as Kleenmaid
 - Business address: Level 2, Suite 3, 204 Botany Rd, Alexandria NSW Australia 2015
 - Telephone: (02) 9310 1207
 23. Definitions:
 - a. **Australian Consumer Law** means the *Competition and Consumer Act 2010* (Cth).
 - b. **Domestic Use** means use of the Product for personal, domestic or household purposes.
 - c. **Kleenmaid** means Compass Capital Services Pty Ltd ABN 96 138 214 525 trading as Kleenmaid.
 - d. **Mainland Australia** means the following States and Territories of Australia: New South Wales, Victoria, South Australia, Western Australia, Queensland, Tasmania, Northern Territory, Australian Capital Territory.
 - e. **Product** means the appliance sold by Kleenmaid to you as evidenced by the original purchase invoice.
 - f. **Service Agent** means any independent service agent engaged by Kleenmaid to carry out any repair or service under this warranty.
 - g. **Warranty Period** means the period of 60 months or such period as agreed in writing at the time of sale.

UPDATE NOTICE: This Kleenmaid Warranty is current as at 5 March 2025 but is subject to variation from time to time. For the latest version please see our website kleenmaid.com.au/warranty/ or phone us on (02) 9310 1207.

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Other products available in the Kleenmaid range of appliances

- | Washing machines
- | Clothes dryers
- | Dishwashers
- | Ovens
- | Cooktops
- | Steam ovens
- | Microwave ovens
- | Built in espresso coffee machines
- | Rangehoods
- | Freestanding ovens
- | Refrigerators & Freezers
- | Beverage Serving Cabinets
- | Water Dispensers
- | Vacuum Cleaners

To register your warranty or make a warranty claim, scan this QR code:



Compass Capital Services Pty Limited
trading as Kleenmaid
ABN 96138214525

Level 2, 204 Botany Road Alexandria
NSW 2015



Register your Kleenmaid
Appliances Warranty
www.kleenmaidwarranty.com.au



Request a Warranty Service
www.kleenmaidwarranty.com.au

E: warranty@kleenmaid.com.au
Please download the current User Manual for this
appliance at www.kleenmaid.com.au

 **kleenmaid**